



## Kaspersky Professional Services Packages

### Getting to grips with your Kaspersky products

Cybercrime's highly professional business these days. Most attackers are likely to have more resources, and more expertise, than your business can command. It's hardly a fair fight.

Investing in Kaspersky cybersecurity products has already given you a significant edge. You just need to be sure your new security is working flat out in the way that's best for your IT system and your business. Without making demands on your IT admin's valuable time.

### Make it easy on yourself

So leave the time-consuming, complicated stuff to us. Our new easy-access off-the-shelf professional services packages get the jobs that you struggle to find time for done swiftly and expertly.

Whether it's full deployment, migration, or upgrade, we'll optimize the whole procedure, with minimal business disruption.

We'll explain how everything works, show you how to make best use of product functionality, and check that everything continues to run smoothly throughout your product's lifetime.

### Everything taken care of

Our straightforward package-based approach means you'll know exactly what's involved, how long things will take, and what results to expect. Just give us the go-ahead, and you can leave the rest to us.

#### Minimize the strain on your resources

Our ready-to-use service packages take the pressure off your hard-pressed IT admin.

#### Maximize the return on your investment

Be sure that you're making full use of your solution's capabilities.

#### Minimize your 'deployment gap'

Be up and running at maximum efficiency right from day one, with minimal admin involvement.

#### Maximize your protection

Be sure your Kaspersky products are implemented correctly and optimally – minimizing your security risk.

## Our Professional Services Packages

### Health Check

With any software product, configuration and operational issues can creep in, causing serious disruption if overlooked for an extended period. That's why it's important to check the health of your Kaspersky products regularly, so any potential issues can be detected at an early stage.

We'll review the configuration of your Kaspersky products and check your existing Kaspersky product reports and events, revealing any health and configuration issues. We'll then provide you with a comprehensive report giving out the findings and our suggestions for improvement, including how any issues can be fixed.

We offer this service at 3 different levels, depending on how many policies we'll be validating and whether you'd like us to present our findings.

### Deployment

Get your security up and running right away with fast, professional deployment leading to smooth-running optimized performance. Working remotely, we'll install and configure your new management console, deploy your new security solution and get everything running as it should, so you won't have to spend time and hassle on fine-tuning and trouble-shooting further down the line. We'll show you exactly we've done, and we'll leave you with our written report.

It's the next best thing to 'plug-and-play' – except of course that this way you get the specific configuration and settings that are right for you, together with all the benefits of our professional expertise at your disposal.

We currently offer Professional Services Deployment Packages for:

- Kaspersky Endpoint Security for Business
- Kaspersky Security for Virtualization Light Agent
- Kaspersky Security Center Cloud Console
- Kaspersky EDR Optimum

## Upgrade

Upgrading to the next version of any software product inevitably takes some time and effort. So why not hand this task over to us?

We'll migrate all your settings and policies across to the latest version of your more complex Kaspersky products and applications, create a Kaspersky Endpoint Security installation package and run a Kaspersky Endpoint Security for Windows task on up to 5 endpoints.

We'll explain exactly what we're doing, and we'll leave you with a written report.

## Hard disk and removable drive encryption

Some aspects of encryption can feel daunting and complicated to implement and manage. We can help.

We'll deploy and configure encryption functionality on in your infrastructure so you're fully geared up to encrypt hard disks and removable drives as needed. We'll talk you through the concept of encryption and run through the different processes and specifications. We'll instruct your admin team in detail and through practical demonstrations, including encrypting a number of hard disks and files to get you started. And we'll leave you feeling comfortable working with Kaspersky Encryption features, including using and managing encrypted disks and files.

## Vulnerability and Patch management

Finding and fixing software vulnerabilities and keeping on top of updates are critical processes.

We'll activate Kaspersky Endpoint Security's vulnerability assessment and patch management functionality – finding and fixing vulnerabilities, and prioritizing and automating the update process. This includes enabling Kaspersky Security Center to act as a Windows Server Update Service. Then we'll show you how easy it now is to find and fix vulnerabilities, and to install updates, in all types of applications.

We'll leave you with a clean slate – a patched and updated system that's easily maintained through your Kaspersky Security Center console.

### Found everything you need?

If these Service Packages don't cover all your needs, or you're looking for a customised service, please take a look at our full-featured **Professional Services portfolio**

## Next Steps

All our Professional Services Packages are designed to be used off-the-shelf – so that we can address key tasks on your behalf swiftly and straightforwardly, and you know exactly what you're getting. You can find more information on each of our Service Packages, including full Scopes of Work, [here](#). Or get in touch with your [local Kaspersky partner](#).

**Kaspersky Professional Services –**  
Maximize your cybersecurity investment. Optimize your protection.

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